

Resident Benefits Package - 25.00/month



**Rental Payments:** Pay conveniently from your computer or mobile device via ACH using your banking information or pay your rent at any 7Eleven convenience store or CVS Pharmacies, or even pay using any major credit card through your Innova Portal. (convenience fees may apply for credit card and 7eleven/CVS payments).



**Portal for Maintenance:** instead of texting a single point of contact, you'll have access to submit work orders through a dedicated maintenance portal, this way our maintenance unit gets notification of your work-order.



**Electronic Statements and Documents:** check your rental statement conveniently from your computer or mobile device at any time. Also, you'll have access to your lease agreement and any other pertinent documentation. All without the need to print and scan.



**24 Hrs Emergency Repair Hotline:** If you have an emergency-service that requires immediate attention, you'll be provided a dedicated direct line for emergencies available to you 24/7.



**One Time Late Fee Waiver:** We understand oversights happen, just let us know you'd like your late fee waived and we'd be glad to credit your account for this charge once per lease term.



**One Time HOA Non-Compliance Waiver:** if you receive a non-compliance letter from the HOA or City Code Enforcement, just ask us for a one-time waiver and save \$50 once per lease term.



**Approved Vendors:** All vendors we dispatch for service are vetted by Innova Realty & Management, licensed and insured.



**Security Deposit Protection:** If your property is foreclosed for any reason we guarantee the protection of your security deposit.



**HVAC Filter Delivery:** High-quality HVAC filters delivered bi-monthly to help save you up to 15% on your energy bills and reduce your HVAC maintenance issues.



**Rewards by Piñata:** Earn rewards while paying your rent on time. Check flyer attached.



**Cash Back:** When the time comes to buy your own home, after renting with us, Innova Realty & Management will contribute \$1,000 towards your closing costs when you buy with an Innova Realty agent.